Alex Gorman 2939 Clement St. Apt 1 San Francisco CA 94121

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I've lived in San Francisco, CA for over thirty years and during this time there has been very limited innovation with Comcast and AT&T. Before a few years ago, these were the only two companies offering internet services to my location. Recently, Sonic.net (a smaller ISP) wired up our area with fiber and I can now receive much faster Internet for a much better price. I had AT&T DSL previously (it was 2016 and AT&T didn't offer fiber!). Now, I get ten times the speed for the same price as AT&T would charge for their DSL, plus the Sonic.net team has stellar customer support (their people are located in California).

It's clear to me through my experience that monopolies such as AT&T and Comcast do no innovate, charge higher than market prices, and are slow to fix issues - they are bureaucratic and do not put their customers first. I've had such a good experience with Sonic.net and, as a small business, they deserve a chance to compete in the marketplace.

Alex Gorman